



**L-Università
ta' Malta**

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE
EXAMINATIONS BOARD

**SECONDARY EDUCATION APPLIED CERTIFICATE LEVEL
2021 SUPPLEMENTARY SESSION**

SUBJECT:	Hairdressing and Beauty
PAPER NUMBER:	Synoptic – Unit 1
DATE:	1 st November 2021
TIME:	4:00 p.m. to 6:05 p.m.

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

Answer **ALL** questions in the space provided. You may answer either in English or in Maltese.

Scenario:

Mary works in a hairdressing salon and her manager explained that the maintenance of health and safety at work is everyone’s responsibility.

Question 1

K-1 (6 marks)

- a. Match the following **FOUR** different hazards and the related risk encountered in the salon. Write the number of the hazard in the middle column near related risk. (2)

No. of Hazard	Hazard	Number	Risk
i.	Spillage of chemicals and products		In case of emergencies, employees and clients, cannot leave the salon immediately.
ii.	Tools not sterilised properly		Staff can use inappropriate products during treatments which can lead to a client getting an adverse reaction.
iii.	Untrained staff		This will lead to an accumulation of germs and bacteria, and cross-contamination when doing a treatment.
iv.	Obstruction in doorways and corridors		Staff and clients can slip. A law case can be opened against the salon.

- b. Identify **TWO** appropriate personal protective equipment (PPE) to be used by hairdressers and beauty specialists for the following professional salon services.

PPE for Hair dye: _____ (0.5)
 PPE for Hair cut: _____ (0.5)
 PPE for Make-up: _____ (0.5)
 PPE for Chemical treatment: _____ (0.5)

- c. Describe how **TWO** health and safety legalisations impact practises in the salon.

_____ (2)

Question 2

K-3 (8 marks)

a. List **TWO** responsibilities a receptionist has in a hair and beauty salon.

Responsibility 1: _____ (1)

Responsibility 2: _____ (1)

b. State **TWO** reasons why the receptionist should act in a professional manner when dealing with clients.

Reason 1: _____
_____ (1)

Reason 2: _____
_____ (1)

c. Outline the following **FOUR** different payment methods and credit facilities the receptionist will deal with at the reception counter.

cash	cheques	credit cards	vouchers
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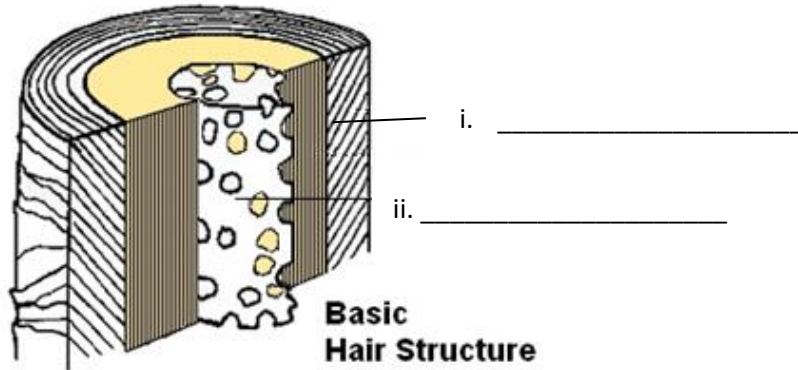
_____ (4)

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Question 3

K-4 (8 marks)

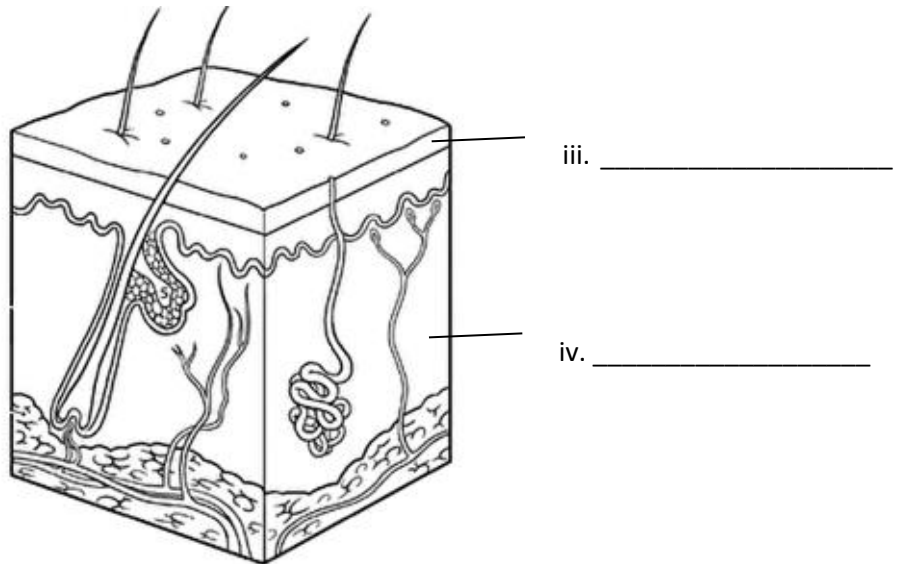
a. Label **TWO** layers of the hair structure in the diagram below:



(Source: <https://www.hairgrowthsos.com/hair-structure.html>)

(1)

Label **TWO** layers of the skin structure in the diagram below:



(Source: shorturl.at/loDLU)

(1)

b. Name **TWO** functions of the hair shaft and **TWO** functions of the skin structure.

Hair Shaft function 1: _____ (0.5)

Hair Shaft function 2: _____ (0.5)

Skin Structure function 1: _____ (0.5)

Skin Structure function 2: _____ (0.5)

b. Identify the following tools and products needed before plaiting.



i. _____ (0.4)

(Source: shorturl.at/muBN5)



ii. _____ (0.4)

(Source: shorturl.at/lzCZ8)



iii. _____ (0.4)

(Source: <https://thesalonbloggers.files.wordpress.com/>)



iv. _____ (0.4)

(Source: <https://www.alibaba.com/>)



v. _____ (0.4)

(Source: <https://www.ebay.co.uk/c/1764894336>)

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c. Outline **FOUR** steps required to prepare the client's hair before plaiting.

Step 1: _____
_____ (1)

Step 2: _____
_____ (1)

Step 3: _____
_____ (1)

Step 4: _____
_____ (1)

Question 6

C-3 (12 marks)

Scenario:

Mrs Agius has very damaged and dry hair due to over processing of bleach.

a. Identify the appropriate shampoo and conditioner according to Mrs Agius's hair and scalp.

Shampoo: dandruff	moisturising	astringent
Conditioner: surface	leave-in	deep penetrating

Appropriate shampoo: _____ (2)

Appropriate conditioner: _____ (2)

b. Explain **TWO** ways how warm water temperature combined with products effects the hair and scalp.

Way 1: _____

_____ (2)

Way 2: _____

_____ (2)

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