

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE EXAMINATIONS BOARD
UNIVERSITY OF MALTA, MSIDA

SECONDARY EDUCATION CERTIFICATE LEVEL

MAY 2017

SUBJECT:	Health and Social Care
PAPER NUMBER:	Controlled – Unit 3
DATE:	4 th April 2017
TIME:	10:00 a.m. to 11:35 a.m.

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

Name of candidate _____

I.D. number _____

School _____

Class _____

Answer ALL the Questions

SECTION A

Case Scenario 1

Thakisha is an Islamic woman of Arab origin who was admitted to Mater Dei Hospital because she had severe chest pain. Her wife Francesca who is a wheelchair user accompanied Thakisha to the hospital together with their 12-year-old daughter. During her stay at Mater Dei Hospital Thakisha was asked several times to remove the hijab (head covering worn by some Muslim women) for no apparent reason. Apart from that she was served pork several times even though she insisted that she does not eat pork. Once Thakisha’s daughter told hospital staff to respect her mother more but they ignored her because she was very young.

Question 1

K1 (4 marks)

Keeping Case Scenario 1 in mind, list **FOUR** factors (present in the case scenario) that might lead or have led to discrimination.

Factor 1: _____ (1)

Factor 2: _____ (1)

Factor 3: _____ (1)

Factor 4: _____ (1)

Question 2

K3 (4 marks)

Explain what is the **difference** between Welfare State and Welfare Mix. Include an explanation of their aim.

(4)

Question 3

C2 (6 marks)

Different people might be employed in a state-run organization or in a private-run organisation. Choose **THREE** of the professions listed below and explain how they can be of assistance to service users who make use of the service.

- | | | |
|---------------|-------------------------|--------------------------------------|
| Social Worker | Psychologists | Speech and Language pathologists |
| Psychiatrists | Occupational Therapists | Youth workers Community workers |

Profession 1: _____

Explanation:

(2)

Profession 2: _____

Explanation:

(2)

Profession 3: _____

Explanation:

Question 4

K6 (4 marks)

Every human has his/her own rights and needs to respect the rights of the people living around him/her. Choose and outline **FOUR** rights from the box below. You can use an example to outline the right.

Respect; Equal treatment; Treated as an individual; Treated with dignity; Allowed privacy; Safeguarded from danger and harm; Allowed access to information about themselves; Able to communicate using their preferred methods of communication and language; Supported in a way that meets their needs and takes account of their choices

Right 1: _____

Outline the right:

Right 2: _____

Outline the right:

Right 3: _____

Outline the right:

(1)

Right 4: _____

Outline the right:

(1)

SECTION B

Case Scenario 2

Peter and Jane are care workers at Mater Dei Hospital. Peter works in the male ward and Jane works in the female ward. Peter and Jane have very good personal values, e.g.: hard working, fair, able to empathise, and reliable amongst others. Peter and Jane do their utmost to give a good service, respect the dignity of the service users, communicate effectively to build a healthy professional relationship and are competent in their jobs.

Question 5

K9 (4 marks)

Describe the **TWO** values listed below which Peter and Jane might follow on their place of work. You can give examples to write a better description.

Value: Integrity

Description:

(2)

Value: Social Justice

Description:

(2)

Question 6

C3 (6 marks)

In the case scenario, it is mentioned that Peter and Jane have their own personal values. As a care worker one should be aware that every person has different values which were learnt throughout his/her life with the help of various experiences.

Keeping this statement in mind, explain why the personal values of care workers should not impact the service given. Give examples.

(6)

Question 7

K10 (4 marks)

To provide a better service Peter and Jane always make sure that they follow the six principles from the Code of Practice for Social Service Workers. Choose **FOUR** (4) from the six principles identified in the box below and outline how these principles can be of guidance to social service workers.

Six Principles:

1. As a social service worker, you must protect the rights and promote the interests of service users and their relatives/carers.
2. As a social service worker, you must strive to establish and maintain the trust and confidence of service users and their relatives/carers.
3. As a social service worker, you must promote the independence of service users while protecting them as far as possible from danger or harm.
4. As a social service worker, you must understand the need for service users to take appropriate risks that are necessary for their self-development and wellbeing, whilst seeking to ensure that their behaviour does not harm themselves or other people.
5. As a social service worker, you must uphold public trust and confidence in social care services.
6. As a social service worker, you must be accountable for the quality of your work and take responsibility for maintaining and improving your knowledge and skills.

Principle Number: _____

Outline:

(1)

Please turn the page.

Principle Number: _____

Outline:

(1)

Principle Number: _____

Outline:

(1)

Principle Number: _____

Outline:

(1)

Question 8

C4 (6 marks)

Choose **TWO** principles from the six principles mentioned above and discuss how these principles are related to the promotion of individual rights (rights are mentioned in Question 4). Please note that the principles can be different from the ones outlined in Question 7. When writing your discussion, you need to mention which right the principle promotes.

Principle Number: _____

Discuss how this principle is related to the promotion of individual rights:

(3)

Principle Number: _____

Discuss how this principle is related to the promotion of individual rights:

(3)

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