



**L-Università
ta' Malta**

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE
EXAMINATIONS BOARD

**SECONDARY EDUCATION CERTIFICATE LEVEL
2018 MAIN SESSION**

SUBJECT:	Health and Social Care
PAPER NUMBER:	Controlled – Unit 2
DATE:	28 th May 2018
TIME:	10:00 a.m. to 11:35 a.m.

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

Name of candidate _____

I.D. number _____

School _____

Class _____

Answer **ALL** questions in the space provided.

Case Scenario 1

- Michaela is an 85-year-old female who currently resided at Karin Grech Hospital for rehabilitation.
- She is going through rehab after she underwent a hip replacement surgery.
- Michaela does not have a lot of support at home.
- Bob is her care worker and needs to assess the situation.

Question 1

K1 (4 marks)

In order to assess the situation well, Bob needs to have skills that promote effective communication with Michaela. Below find the communication cycle.

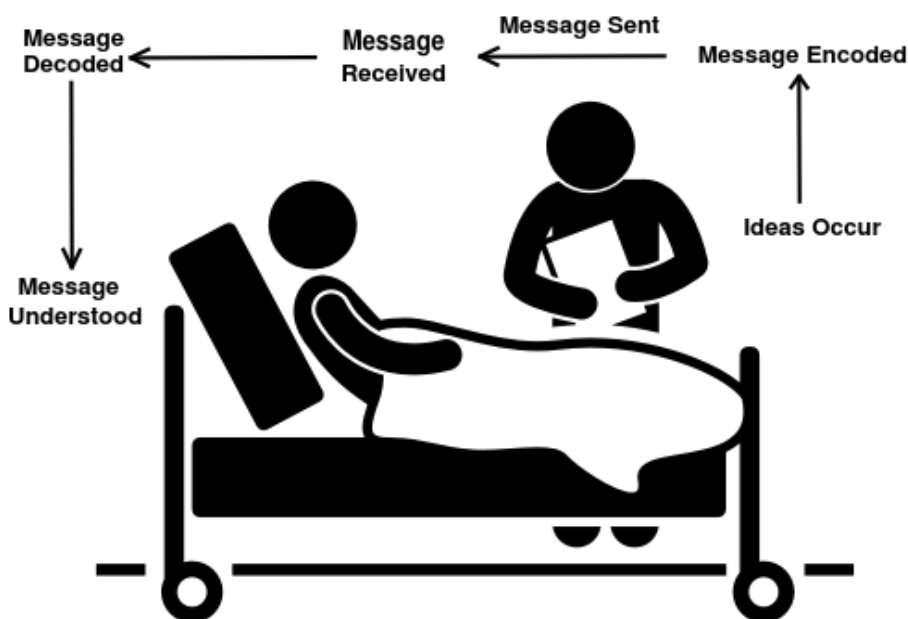


Figure 1: Communication Cycle

Outline **FOUR** of the stages of the communication cycle mentioned in the picture above. When outlining the stages of the communication cycle, give examples using Case Scenario 1. The first one was done for you as an example.

Communication stage: Message Understood

Outline: A message is understood when the receiver understands the topic being discussed or question being asked. Example Michaela is able to understand that Bob is asking about her situation at home and is able to answer back.

a. Communication stage: _____

Outline: _____

_____ (1)

b. Communication stage: _____

Outline: _____

_____ (1)

c. Communication stage: _____

Outline: _____

_____ (1)

d. Communication stage: _____

Outline: _____

_____ (1)

(Total: 4 marks)

Question 2

K4 (4 marks)

Bob needs to ensure that the message received is clear. In order to do so, he needs to use various skills. Identify **TWO** sub-skills from **EACH** of the skills below.

a. verbal skills;

i. _____ (0.5)

ii. _____ (0.5)

b. non-verbal skills;

i. _____ (0.5)

ii. _____ (0.5)

c. written skills;

i. _____ (0.5)

ii. _____ (0.5)

d. alternative forms of communication skills.

i. _____ (0.5)

ii. _____ (0.5)

(Total: 4 marks)

Question 3

K6 (4 marks)

When working with Michaela and other patients, Bob needs to ensure that he follows current health and safety legislation. Outline **TWO** main features (on **EACH**) of the following legislations that can have an impact on health and social care services and setting.

- LN 44 of 2002 – Work Place (Minimum Health and Safety Requirements) Regulations;
- LN 35 of 2003 – Protection against Risks of Back Injury at Work Placement Regulations

a. LN 44 of 2002

Outline: _____

_____ (2)

b. LN 35 of 2003

Outline: _____

_____ (2)

(Total: 4 marks)

Question 4

K7 (4 marks)

Part of Bob’s role involves assessing the risk that Michaela might face if she is sent home. Bob needs to ensure that all the key areas of risk assessment are followed. To do so, he decided to list them down. Fill in the lines below with the correct key areas of risk assessment in the correct order. One has already been done for you.

- a. _____ (0.5)
- b. _____ (0.5)
- c. Estimate the risk
- d. _____ (0.5)
- e. _____ (0.5)
- f. _____ (0.5)
- g. _____ (0.5)

Let us imagine that Bob identifies some concerns. List **TWO** people/professionals who are responsible for health and safety at the place of work that Bob should report to.

- a. _____ (0.5)
- b. _____ (0.5)

(Total: 4 marks)

Question 5

K8 (4 marks)

Bob wants to ensure that it is safe for Michaela to return back home. Therefore, he decided to conduct a basic risk assessment of Michaela’s environment to see whether she is able to live on her own.

Keeping in mind the list of key areas found in question 4 above, describe the method that Bob should use to undertake a basic risk assessment.

This question continues on next page.

(4)

(Total: 4 marks)

Question 6

C4 (6 marks)

Bob is aware that risks are always present when providing a service, but he knows that these can be avoided or minimized. Describe how Bob can avoid or minimize the risks below when taking care of Michaela.

Risk a: Physical Risks

(2)

Risk b: Psychological Risks

(2)

Risk c: Social Risks

(2)

(Total: 6 marks)

Question 7

K9 (4 marks)

Bob encounters quite a number of situations in which he needs to make use of first aid skills. State **FOUR** reasons why it is important for Bob to have first aid skills.

Reason a: _____
_____ (1)

Reason b: _____
_____ (1)

Reason c: _____
_____ (1)

Reason d: _____
_____ (1)

(Total: 4 marks)

Question 8

K10 (4 marks)

As a trained first aider Bob knows that there are some situations when he needs to seek help from other professionals. Describe **TWO** situations when Bob might need such help, and state why such help is required.

Situation a: _____

_____ (2)

Situation b: _____

_____ (2)

(Total: 4 marks)

Question 9

C5 (6 marks)

One day Bob was passing in front of Michaela's bed. He saw Michaela lying on the floor unconscious. Write down the first aid procedure that Bob should follow. It is very important to highlight **SIX** main steps/procedures that Bob should follow. It is very important that the steps are in correct order.

(6)

(Total: 6 marks)