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SUBJECT:	<b>Health and Social Care</b>
PAPER NUMBER:	Controlled – Unit 3
DATE:	10 <sup>th</sup> April 2018
TIME:	10:00 a.m. to 11:35 a.m.

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**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR  
AFTER THE EXAMINATION.**

**Name of candidate** \_\_\_\_\_

**I.D. number** \_\_\_\_\_

**School** \_\_\_\_\_

**Class** \_\_\_\_\_



**Question 3**

**C2 (6 marks)**

Different professionals could help Maria deal with her difficulties. Choose **THREE** professions from the health and social care contexts which might help Maria and explain how they can be of assistance.

Profession 1: \_\_\_\_\_

Explanation:

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(2)

Profession 2: \_\_\_\_\_

Explanation:

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(2)

Profession 3: \_\_\_\_\_

Explanation:

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(2)

***Please turn the page.***

**Question 4**

**K6 (4 marks)**

Maria has the right to receive an appropriate service which is respectful and addresses her needs. Outline **FOUR** different rights that individuals have when accessing services. You can use examples to outline the right.

Right 1: \_\_\_\_\_

Outline the right:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ (1)

Right 2: \_\_\_\_\_

Outline the right:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ (1)

Right 3: \_\_\_\_\_

Outline the right:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ (1)

Right 4: \_\_\_\_\_

Outline the right:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ (1)

**Question 5**

**K9 (4 marks)**

Professionals working with Maria must ensure their attitude at work is based on good care values. Describe the **TWO** values listed below. You can give examples in your answer.

Value: Competence

Description:

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(2)

Value: Dignity and worth of the person

Description:

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(2)

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**Question 7**

**K10 (4 marks)**

As a social service worker, you know that you are expected to follow the code of practice. This ensures that Maria gets the service which she deserves. Outline **FOUR** from the six principles identified in the box below. When outlining one needs to keep in mind the case scenario.

Six Principles:
<ol style="list-style-type: none"><li>1. As a social service worker, you must protect the rights and promote the interests of service users and their relatives/carers.</li><li>2. As a social service worker, you must strive to establish and maintain the trust and confidence of service users and their relatives/carers.</li><li>3. As a social service worker, you must promote the independence of service users while protecting them as far as possible from danger or harm.</li><li>4. As a social service worker, you must understand the need for service users to take appropriate risks that are necessary for their self-development and wellbeing, whilst seeking to ensure that their behaviour does not harm themselves or other people.</li><li>5. As a social service worker, you must uphold public trust and confidence in social care services.</li><li>6. As a social service worker, you must be accountable for the quality of your work and take responsibility for maintaining and improving your knowledge and skills.</li></ol>

Principle 1: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ (1)

Principle 2: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ (1)

Principle 3: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ (1)

Principle 4: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ (1)

