



**L-Università
ta' Malta**

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE
EXAMINATIONS BOARD

**SECONDARY EDUCATION CERTIFICATE LEVEL
2020 MAIN SESSION**

SUBJECT:	Health and Social Care
PAPER NUMBER:	Controlled – Unit 2
DATE:	22 nd May 2019
TIME:	10:00 a.m. to 11:35 a.m.

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

Name of candidate _____

I.D. number _____

School _____

Class _____

Answer **ALL** questions in the space provided.

Case Scenario 1

- Carmen is a youth worker managing a youth club.
- During her work she meets a lot of youngsters coming from different social backgrounds.
- It is very common for her to meet with youths who are passing from difficult situations.
- At the youth club a number of activities are organised such as talks, camping, hiking, crafts, and so on.

Question 1

K1 (4 marks)

Carmen requires effective communication skills in order to understand better the youths. She makes it a point to follow the communication cycle shown in Figure 1 below.

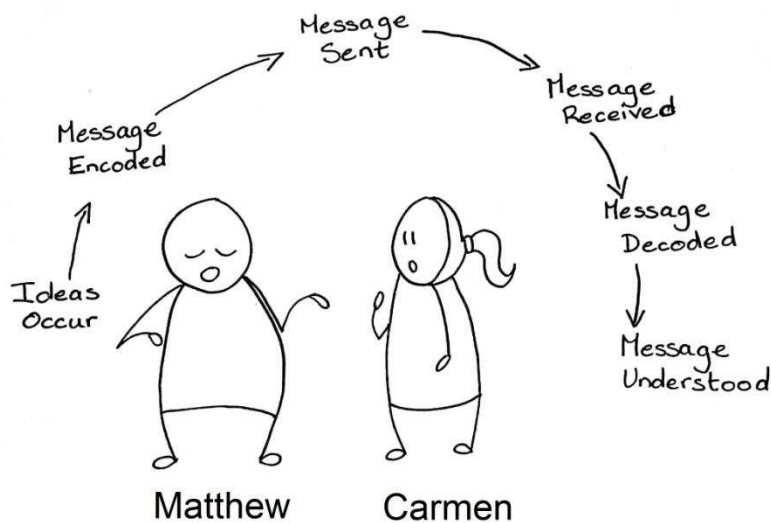


Figure 1: Communication Cycle

Outline **FOUR** stages of the communication cycle mentioned in the figure above. When outlining the stages of the communication cycle, one needs to refer to Figure 1 and give examples from the case scenario. The first one was done for you as an example.

Communication stage: Ideas Occur

Outline: Person thinks about a subject that he/she would like to talk to the person about. Matthew is thinking of asking Carmen whether it would be possible to go for a sky diving session as part of their youth club activities.

a. Communication stage: _____

Outline: _____

_____ (1)

b. Communication stage: _____

Outline: _____

_____ (1)

c. Communication stage: _____

Outline: _____

_____ (1)

d. Communication stage: _____

Outline: _____

_____ (1)

Question 2

K4 (4 marks)

In the conversation shown in Question 1 – Figure 1, **TWO** communication skills are used more than others. Identify the **TWO** communication skills which are being used, and for **EACH** skill, identify **THREE** sub-skills.

written, technological aids, non-verbal, alternative forms of communication, human aids, verbal

a. Skill1: _____ (0.5)

Sub-Skill 1: _____ (0.5)

Sub-Skill 2: _____ (0.5)

Sub-Skill 3: _____ (0.5)

b. Skill 1: _____ (0.5)

Sub-Skill 1: _____ (0.5)

Sub-Skill 2: _____ (0.5)

Sub-Skill 3: _____ (0.5)

Please turn the page.

Question 3

K6 (4 marks)

Like all other work settings, the youth club is regulated with current Health and Safety legislation. Outline **TWO** responsibilities of the employer for **EACH** of the following legislations.

- LN 36 of 2003 - General Provisions for Health and Safety at Work Places Regulations,
- LN 45 of 2002 - Work Places (Provision of Health and/or Safety Signs) Regulations,

a. LN 36 of 2003

Outline responsibility of employer: _____

_____ (2)

b. LN 45 of 2002

Outline responsibility of employer: _____

_____ (2)

Question 4

K7 (4 marks)

The youth club requires constant maintenance. Sometimes, during risk assessments, Carmen realises that some issues might cause harm if not given attention. Carmen needs to ensure that all the key areas of risk assessment are followed. To do so, she keeps a list in her office.

a. Fill in the lines below with the correct key areas of risk assessment in the correct order. One has already been done for you.

i. _____ (0.5)

ii. _____ (0.5)

iii. _____ (0.5)

iv. Controlling Risks

Question 6

C4 (6 marks)

Carmen enjoys organising outings for the youths. She is aware that risks are always present, but she knows that these can be avoided or minimized. Describe how Carmen can avoid or minimize the risks below when taking youths for bowling. In the description, direct reference to the case scenario should be made.

Physical Risks

(2)

Psychological Risks

(2)

Social Risks

(2)

Question 7

K9 (4 marks)

During outings it is common for Carmen to make use of her First Aid skills. State **FOUR** reasons why it is important that Carmen knows First Aid.

Reason a: _____
_____ (1)

Reason b: _____
_____ (1)

Reason c: _____
_____ (1)

Reason d: _____
_____ (1)

Question 8

K10 (4 marks)

In First Aid situations one calls 112 and medical professionals come to help. Describe **TWO** situations when Carmen might need such help.

Situation a: _____

_____ (2)

Situation b: _____

_____ (2)

Please turn the page.

