

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE EXAMINATIONS BOARD

SECONDARY EDUCATION CERTIFICATE LEVEL 2019 MAIN SESSION

SUBJECT:	Health and Social Care	
PAPER NUMBER:	Controlled – Unit 3	
DATE:	9 th April 2019	
TIME:	10:00 a.m. to 11:35 a.m.	

THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR AFTER THE EXAMINATION.

Name of candidate	
I.D. number	
School	
Class	

Answer **ALL** questions in the space provided.

Scenario

- Julia is a 17 year old female coming from a broken family.
- She is currently in an abusive relationship but she is finding it very hard to leave.
- This is because her perpetrator is also the one who provides her with the drugs she is addicted to.
- Julia is currently unemployed, homeless and is not studying even though one day she would like to become a hairdresser.
- As a result of the drug addiction and her social situation, she is suffering from mental health problems and learning difficulties.

Question 1	K1 (4 marks)
Julia can easily suffer from discrimination. List FOUR factors (present in might lead or have led to discrimination.	the case scenario) that
Factor 1:	(1)
Factor 2:	(1)
Factor 3:	(1)
Factor 4:	(1)
Question 2	K3 (4 marks)
Julia can make use of different services available. Explain the difference and welfare mix by making reference to the different types of services the	
	(4)

Question 3

	eeking help, Ju ons below might		professionals.	Explain	how	the	THREE
Social W	orker:						
							(2)
Psycholo	ogist:						
							(2)
Doctor:							
							(2)

Please turn the page.

C2 (6 marks)

Question 4

Julia has the right to receive an appropriate service which is respectful and addresses needs. Below are FOUR of these rights. Outline these rights.	; her
Right to be safeguarded from danger and harm:	
	(1)
Right to be treated with dignity:	
Right to privacy:	_ (1)
Right to be treated as an individual:	_ (1)

_____(1)

K6 (4 marks)

Question 5

Professionals working with Julia must work in accordance with good core values. Describe 1 of the core values. You should give examples related to the case scenario in your answer.	rwo
Value 1:	_
Description:	
	(2)
Value 2:	_
Description:	
	(2)

Please turn the page.

K9 (4 marks)

Question 6 C3 (6 marks)

Keeping this statement in mind, think about **TWO** personal values that professionals might have and explain why it is important that personal values of care professionals do not impact on

Every individual has his/her own personal values, including professionals.

the service provided.	You should give examples related to the case scenario in your answer.
Value 1:	
	(3)
Value 2:	
	(3)

(Total: 6 marks)

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Question 7 K10 (4 marks)

As a social service worker, you know that you are expected to follow the code of practice. This ensures that Julia gets the service which she deserves. Outline **TWO** from the six principles in the Code of Practice for Social Care Workers. When outlining one should make reference to the case scenario.

Six Principles:

- 1. As a social service worker, you must protect the rights and promote the interests of service users and their relatives/carers.
- 2. As a social service worker, you must strive to establish and maintain the trust and confidence of service users and their relatives/carers.
- 3. As a social service worker, you must promote the independence of service users while protecting them as far as possible from danger or harm.
- 4. As a social service worker, you must understand the need for service users to take appropriate risks that are necessary for their self-development and wellbeing, whilst seeking to ensure that their behaviour does not harm themselves or other people.
- 5. As a social service worker, you must uphold public trust and confidence in social care services.
- 6. As a social service worker, you must be accountable for the quality of your work and take responsibility for maintaining and improving your knowledge and skills.

Principle 1:	
	(2
Principle 2:	
·	
	(2)

Ouestion 8	C4 (6 marks)

As a social service worker, one knows that principles can help promote Julia's fundame	ntal
rights. Choose TWO principles and discuss how these principles can promote Julia's rights	. In
your answers, you need to discuss how the principle relates to the right being promo through that principle.	ted
Principle 1:	

Principle 1	
	 -
	(3)
Dringinlo 3.	
Principle 2:	
	(3)