



**L-Università
ta' Malta**

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE
EXAMINATIONS BOARD

**SECONDARY EDUCATION CERTIFICATE LEVEL
2019 SUPPLEMENTARY SESSION**

SUBJECT:	Health and Social Care
PAPER NUMBER:	Synoptic – Unit 3
DATE:	5 th November 2019
TIME:	10:00 a.m. to 12:05 p.m.

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

Case Study

- Fatima is a Pakistani woman who has been living in Malta for the past 10 years.
- Last year Fatima had a car accident which left her legs paralysed.
- As a result, Fatima became wheelchair bound.
- Fatima ended up losing her job as a cabin crew member.
- She still enjoys doing a number of activities including going to the countryside and to the Mosque.

SECTION A

Question 1

(6 marks)

Referring to the above case study, list **THREE** different factors that might lead Fatima to be discriminated against.

Factor 1: _____ (2)

Factor 2: _____ (2)

Factor 3: _____ (2)

Question 2

(6 marks)

Identify the main aim for each of the legislations below.

Name of legislation: Equality between man and woman act.

Aim of the legislation: _____

_____ (3)

Name of legislation: Civil Unions act.

Aim of the legislation: _____

_____ (3)

Question 3

(10 marks)

Discuss **TWO** effects that Fatima could endure if discriminated against. Use examples to discuss in detail.

Effect 1

(5)

Effect 2

(5)

Question 4

(12 marks)

Choose **ONE** factor that you mentioned in Question 1 and answer the following:

Factor: _____

a) Is this factor present in Malta/Gozo? Discuss by using examples.

(3)

b) What types of discrimination might people face? Explain **TWO** types of discrimination.

(3)

c) Discuss through examples **TWO** reasons which lead to discrimination, based on the factor chosen in Question 4a.

(3)

d) Describe **TWO** ways to reduce or prevent discrimination (linked to the factor chosen above).

(3)

Question 5

(8 marks)

Fatima wishes to find a new job, but due to her disability she is finding some difficulty. Identify **ONE** organisation which could help Fatima to look for a job, keeping in mind her disability, and outline the services it offers.

Name of organisation: _____ (2)

Outline: _____

_____ (6)

Question 6

(12 marks)

Service providers should respect the different rights of people like Fatima accessing their services. Outline the rights below.

Right 1: treated as an individual

Outline: _____

_____ (3)

Right 2: able to communicate using her preferred methods of communication and language

Outline: _____

_____ (3)

Right 3: treated with dignity

Outline: _____

_____ (3)

Right 4: safe guarded from danger and harm

Outline: _____

_____ (3)

Please turn the page.

Question 7

(6 marks)

Choose **TWO** principles in Health and Social Care from the list below and discuss how these can promote the individual rights of service users.

- Six Principles:
1. As a social service worker, you must protect the rights and promote the interests of service users and their relatives/carers.
 2. As a social service worker, you must strive to establish and maintain the trust and confidence of service users and their relatives/carers.
 3. As a social service worker, you must promote the independence of service users while protecting them as far as possible from danger or harm.
 4. As a social service worker, you must understand the need for service users to take appropriate risks that are necessary for their self-development and wellbeing, whilst seeking to ensure that their behaviour does not harm themselves or other people.
 5. As a social service worker, you must uphold public trust and confidence in social care services.
 6. As a social service worker, you must be accountable for the quality of your work and take responsibility for maintaining and improving your knowledge and skills.

Principle number: _____

Discuss how this principle is related to the promotion of individual rights:

(3)

Principle number: _____

Discuss how this principle is related to the promotion of individual rights:

(3)

Question 8

(8 marks)

Mention and describe **TWO** core values that Health and Social Care workers require to offer an excellent service.

Value 1: _____ (1)

Describe: _____

(3)

Value 2: _____ (1)

Describe: _____

(3)

Please turn the page.

Question 9

(14 marks)

One way to offer a service free from discrimination is to follow the Health and Social Care values. This means that a Health and Social Care worker must behave appropriately to make sure that the service is free from discrimination. Discuss **FOUR** appropriate ways how social service workers should behave to offer a service free from discrimination. The answer shall include: explanation of appropriate behaviour; four examples to show the appropriate behaviour, and discuss why such behaviours are important.

(14)

Question 10

(18 marks)

As social service workers it is important to reflect on one’s personal. Keeping this statement in mind, write a reflective essay to show how one’s own values help to provide a professional service to Fatima. You need to refer to **THREE** personal (own) values in the short essay.

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