



**L-Università
ta' Malta**

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE
EXAMINATIONS BOARD

**SECONDARY EDUCATION CERTIFICATE LEVEL
2023 MAIN SESSION**

SUBJECT:	Health and Social Care
PAPER NUMBER:	Controlled – Unit 3
DATE:	24 th April 2023
TIME:	10:00 a.m. to 11:35 a.m.

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

Name of candidate _____

I.D. number _____

School _____

Class _____

Answer **ALL** questions in the space provided.

Scenario:

- Andrea is a qualified social worker.
- The clients he is working with are families from non-European countries.
- Andrea and any other Health or Social Care worker needs to possess special qualities for their job.

Question 1

K-10 (4 marks)

a. Apart from compassion and courage, list **FOUR** qualities Health and Social Care workers need to have to provide quality care.

Quality 1: _____ (0.25)

Quality 2: _____ (0.25)

Quality 3: _____ (0.25)

Quality 4: _____ (0.25)

b. Outline how the following qualities can help Health and Social Care workers provide quality care.

Compassion: _____

_____ (0.5)

Courage: _____

_____ (0.5)

c.

- One of the families Andrea is working with, comes from Nigeria.
- The dad and mum work hard to get enough money for the family.
- They do not spend a lot of time at home.
- The eldest daughter aged 14 takes care of her brother and sisters.
- Sometimes she arrives late for school since she is caught up with helping her siblings.
- She is always called into the head's office for arriving late to school.
- Her friends tease her.
- Andrea is trying to help in this situation.

- While working with this family, Andrea met the whole Nigerian community in Malta.
- He needed to suggest some services that could help different people in this community.
- There were children who needed special care, some people who were sick, others who suffered from mental health.

Question 2

K-5 (4 marks)

a. Match the service providers provided below with the individuals they seek to support.

Caritas	Residential homes	Aġenzija Appoġġ
Health centres		Domiciliary and day care facilities

- People who need medical care: _____ (0.2)
- Substance abuse: _____ (0.2)
- Homeless persons: _____ (0.2)
- People with dementia: _____ (0.2)
- Domestic Violence: _____ (0.2)

b. In the table below list **TWO** types of Healthcare Services and **TWO** types of Social care services.

Types of Health Care Services	Types of Social Care Services

(1)

c. Outline **ONE** advantage and **ONE** disadvantage for each of the following types of services which offer support to vulnerable individuals.

Governmental Services

Advantage: _____

Disadvantage: _____

Non-Governmental Services

Advantage: _____

Disadvantage: _____

Private Services

Advantage: _____

Disadvantage: _____

Public-Private Partnership Services

Advantage: _____

Disadvantage: _____

_____ (2)

Please turn the page.

Question 3

K-6 (4 marks)

a. Name **FIVE** rights an individual would have when accessing Health and Social Care services.

Right 1: _____ (0.2)

Right 2: _____ (0.2)

Right 3: _____ (0.2)

Right 4: _____ (0.2)

Right 5: _____ (0.2)

- b. • The Nigerian family was finding it hard to integrate and feel accepted in the Maltese community.
• They preferred their customs/culture and kept speaking Nigerian even when in the company of Maltese friends.

Outline which **TWO** rights might conflict with one another in the above scenario.

_____ (1)

c. Health and Social Care workers deal with ethical dilemmas in supporting the rights of the individuals accessing services. Describe the following **TWO** ways of dealing with dilemmas.

i. Consult all involved, such as practitioners and supervisors to avoid unilateral decisions:

_____ (1)

ii. Adhere to the code of conduct and policies

(1)

Question 4

K-1 (4 marks)

- A diverse society is made up of individuals who are different in various ways.
- Some people may be foreign, others coming from different social or economic backgrounds, others suffering from a disability, as well as people of different age groups.

a. List **FOUR** benefits of a diverse society.

Benefit 1: _____ (0.25)

Benefit 2: _____ (0.25)

Benefit 3: _____ (0.25)

Benefit 4: _____ (0.25)

b. State **TWO** drawbacks of a diverse society.

Drawback 1: _____ (0.5)

_____ (0.5)

Drawback 2: _____ (0.5)

_____ (0.5)

c. Outline the following **FOUR** factors that contribute to a diverse society.

social class	gender	disability	age
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Situation of Direct Discrimination:

(0.5)

Situation of Indirect Discrimination:

(0.5)

- c. Identify from the situations below, **FOUR** different types of discriminatory practices that the members of the Nigerian family might face.

Situation A	Situation B
Children at school were being called names because of their skin colour and their status.	The community where the Nigerian family were living were passing comments that all Nigerians are not sociable.
Situation C	Situation D
When the employers of the company got to know that the dad was going to be employed, the workers were already saying unfair comments about all people coming from the same country assuming that he is like them.	At school, some staff members, were ignoring the Nigerian children's questions.

Situation A: _____ (0.5)

Situation B: _____ (0.5)

Situation C: _____ (0.5)

Situation D: _____ (0.5)

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