Index Number: \_\_\_\_\_ SEC39/s1.23s



### MATRICULATION AND SECONDARY EDUCATION CERTIFICATE EXAMINATIONS BOARD

### SECONDARY EDUCATION CERTIFICATE LEVEL 2023 SUPPLEMENTARY SESSION

SUBJECT: Information Technology

PAPER NUMBER: Synoptic – Unit 1
DATE: 1st November 2023
TIME: 2:30 p.m. to 4:35 p.m.

### THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR AFTER THE EXAMINATION.

For examiners' use only:

Question	1	2	3	4	5	6	7	8	Total
Score									
Maximum	6	8	8	12	8	8	8	12	70

Answer **ALL** questions in the space provided.

#### **Scenario**

- Joe is the owner of 'PC Tech', a local computer company.
- It sells various computer systems and equipment.
- 'PC Tech' also offers support services and computer repairs.

Question 1 K-1 (6 marks)

Joe is worried about different hazards that are found in the workshop.

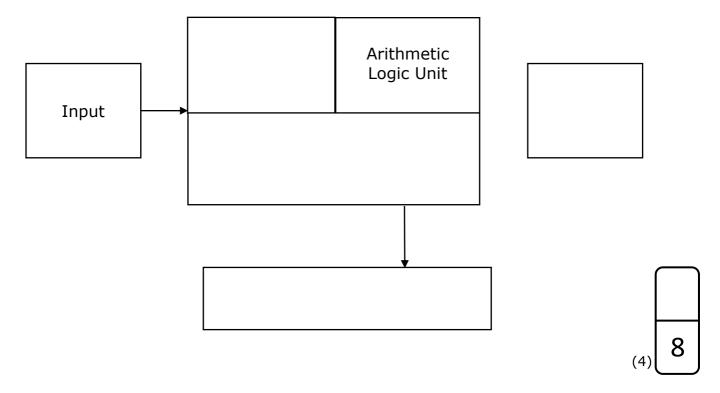
a. Identify the **TWO** hazards shown in the images below.

	Image	Hazard
i.	(Source: https://www.shutterstock.com)	(1)
ii.	(Source: https://www.shutterstack.com)	
	(Source: https://www.shutterstock.com)	(1)

	<b>E</b> risk that might arise from each hazard identified in Question 1a.	
Risk fror	m hazard (i):	(1)
Risk fror	m hazard (ii):	(1)
c. Outline Question	<b>ONE</b> possible precaution which might be taken to minimise each of the risks n 1b.	listed in
Precauti	ion for risk (i):	
		(1)
Precauti	ion for risk (ii):	
		(1)
Question :	2 K-3 (8	marks)
'PC Tech' s	sells different computer systems of various forms and sizes.	
a. List <b>FO</b> l	<b>UR</b> different types of computer systems, apart from desktop computer, tabrig.	olet and
Compute	er System 1:	(0.5)
Compute		(0.5)
	zer System 2:	
	ter System 2:er System 3:	(0.5)
Compute		(0.5) (0.5)
Compute  Compute  b. • Mark  • He is  • He we	ter System 3:	(0.5) (0.5) (0.5)
Compute  Compute  b. • Mark  • He is  • He we	ter System 3:	(0.5) (0.5) (0.5)
Compute  Compute  b. • Mark  • He is  • He we	ter System 4:  is a regular client of 'PC Tech'.  fond of gaming.  yould like to buy some peripheral devices to improve his gaming experience.  ONE appropriate input device and ONE appropriate output device for this scena	(0.5) (0.5) (0.5)
Compute  Compute  b. • Mark  • He is  • He we  Select O	ter System 4:	(0.5) (0.5) (0.5)

c. Mark does not know much about how the data and instructions flow inside a computer. Joe intends to explain this through a data flow diagram.

Complete the following data flow block diagram by filling in the empty boxes using appropriate words, and drawing the missing arrows.



Question 3 K-4 (8 marks)

Joe suggested that Mark should consider upgrading the internal hardware components of his computer system.

a. Label the following **TWO** internal hardware components.

Image		Internal Hardware Component Name
i.		(1)
	(Source: https://www.shutterstock.com)	

	Image	Internal Hardware Component Name
ii.	(Source: https://www.shutterstock.com)	(1)

b. List <b>FOUR</b> reasons why a computer upgrade may be required	1.
Reason 1:	(0.5)
Reason 2:	(0.5)
Reason 3:	(0.5)
Reason 4:	(0.5)

c.	Outline <b>FOUR</b> implications related to upgrading a computer system, apart from migratio data.	n of
	Implication 1:	
		(1)
	Implication 2:	
		(1)
	Implication 3:	

	(1)
Implication 4:	
	(4)

Question 4 C-3 (12 marks)

- After speaking to Joe, Mark decided to upgrade his desktop computer.
- Mark's computer currently has 8GB (2 x 4GB) RAM and an on-board graphics card.
- He wants to install more RAM and add a dedicated graphics card to be able to run more highprocessing games.
- Table 1 below lists the specifications of Mark's mainboard.

Table 1: Mainboard Specifications

Specifications				
Model name	PRO Z690-P DDR4			
Form factor	ATX			
Processor socket	LGA1700			
Chipset	Intel Z690 Chipset			
Graphics interface	2x PCIe x16 slots			
Memory type	DDR4			
DIMM slots	4 slots  Note: The computer already has 8GB (2 x 4GB)  RAM installed, which Mark would like to keep			
Memory speed	Supports 2133/2666/3200MHz			
Maximum memory	128GB			
Expansion slots	3x PCIe 3.0 x1 slots 1x M.2 slot			
SATA type connection	4x SATA-III 6.0Gb/s			
USB ports	1x USB 3.2 Gen 2x2 20Gbps (1 Type-C) 8x USB 3.2 Gen 1 5Gbps (8 Type-A) 6x USB 2.0			
LAN	Realtek RTL8125BG 2.5G LAN			
Audio	8-Channel (7.1) HD Audio with Audio Boost			

	RAM	
i.	Kingston FURY Beast 128GB (4 x 32GB) DDR4-3200 CL16 Memory	
ii.	Crucial CT2K16G3ERSDD4186D 32GB (2 x 16GB) DDR3-1866 CL13 Memory	
iii.	Corsair Vengeance RGB Pro 32GB (2 x 16GB) DDR4-3200 CL16 Memory	
	Graphics Card	
i.	EVGA 01G-P1-N948-LR GeForce 9400GT 1GB PCI Video Card	
ii.	MSI Radeon RX 6600 MECH 2X 8G 8GB GDDR6 PCIe x16 Video Card	
iii.	Asus GTX750-PHOC-1GD5 GeForce GTX750 1GB GDDR5 PCIe x16 Video Card	
	, the RAM and graphics card chosen in Question 4a, based on compatibility $\chi$	with
nainb	the RAM and graphics card chosen in Question 4a, based on compatibility voord and Mark's requirements.	with
nainb	oard and Mark's requirements.	with
nainb	oard and Mark's requirements.	with
nainb	oard and Mark's requirements.	with
nainb	oard and Mark's requirements.	with

#### DO NOT WRITE ABOVE THIS LINE

Justification of the chosen graphics card:		
	(2)	
<ul> <li>Mark noticed that different types of RAM exist.</li> <li>He would like to know what makes DDR3 RAM different from DDR4 RAM.</li> </ul>		
Discuss <b>TWO</b> differences between DDR3 and DDR4 RAM.		
Difference 1:		
	(2)	
	(=/	
Difference 2:		
J.I.I.G. G.1135 2.1		
		1.0
	(2)	12

Quest	tion 5 K-6 (8 mai	rks)	
	e technicians of `PC Tech' upgraded Mark's desktop computer. fortunately, some issues caused the upgrade to be unsuccessful.		
a. List	t <b>TWO</b> issues which can cause an RIU (Replacement/Installation/Upgrade) to be unsucces	sful.	
Iss	ue 1:	(1)	
Iss	ue 2:	(1)	
b. Sta	ate <b>ONE</b> way which can be used to confirm each issue listed in Question 5a.		
Wa	y to confirm issue 1:		
		(1)	
Wa	y to confirm issue 2:		
		(1)	
c. Out	tline <b>ONE</b> possible solution to solve each of the <b>TWO</b> issues listed in Question 5a.		
Pos	ssible solution for issue 1:		
Pos	ssible solution for issue 2:		
			8
		(2)	<del>-</del>
Quest	tion 6 K-7 (8 mai	rks)	
<ul> <li>Tec</li> </ul>	chnicians working at 'PC Tech' carry out tests when replacing, upgrading, or insta	lling	

hardware components.

- This way, they make sure that the computer is fully functional before giving it back to the client.
- a. List **TWO** ways which can be used to test an RIU (Replacement/Installation/Upgrade).

Way of testing 1: \_\_\_\_\_\_\_(1) Way of testing 2: \_\_\_\_\_\_\_(1)

Describe the <b>TWO</b> ways that can be used to test an RIU (Replacem listed in Question 6a.	nent/Installation/Upgrade)
Description of way of testing 1:	
	(1)
Description of way of testing 2:	
	(1)
	(1)
Outline <b>TWO</b> examples for each way of testing an RIU (Replacem listed in Question 6a.	nent/Installation/Upgrade)
Way of testing 1	
Example 1:	
Example 2:	(1)
Example 2:	
Example 2:	

Question 7 K-8 (8 marks)

- Following the upgrade, the necessary tests were carried out on Mark's computer.
- The computer was given back to Mark along with an RIU (Replacement/Installation/Upgrade) documentation.

а.	Name the Solution'.	ne <b>FOUR</b> sections which form part of an RIU documentation, apart from ' $^{\prime}$ .	Proposed
	Section 1:	1:	(0.5)
	Section 2:	2:	(0.5)
	Section 3:	3:	(0.5)
	Section 4:	4:	(0.5)
э.		the content of each of the <b>FOUR</b> sections of an RIU documentation named in Que	
		of section 2:	
		of section 3:	
		of section 4:	

<u>.</u>	scribe <b>TWO</b> reasons why it is important to document an RIU of a hardware component.
	(4)
Şı	tion 8 C-5 (12 marks)
	outer maintenance needs to be carried out on computer systems according to the particular cion.
Э.	enario $1\colon$ Jake cannot play a particular game on his computer since the game files got rrupted.
	Identify the appropriate type of computer maintenance for this scenario.
	(2)
	Justify why you chose this type of computer maintenance.
	(2)

iii.	Explain the approach required to carry out this computer maintenance.		
		(2)	
	enario 2: Mary is a web designer. She wants to make sure that she does not lose r works.	any of	
	Identify the appropriate type of computer maintenance for this scenario.		
		(2)	
i	Justify why you chose this type of computer maintenance.		
	susting wing you chose this type of computer maintenance.		
		(2)	
ii.	Explain the approach required to carry out this computer maintenance.		

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