



L-Università
ta' Malta

MATRICULATION AND SECONDARY EDUCATION CERTIFICATE
EXAMINATIONS BOARD

**SECONDARY EDUCATION CERTIFICATE LEVEL
2022 SUPPLEMENTARY SESSION**

SUBJECT: **Hairdressing and Beauty**
PAPER NUMBER: Synoptic – Unit 1
DATE: 31st October 2022
TIME: 8:30 a.m. to 10:35 a.m.

**THIS PAPER SHOULD BE RETURNED TO THE INVIGILATOR
AFTER THE EXAMINATION.**

For examiners' use only:

Question	1	2	3	4	5	6	7	8	Total
Score									
Maximum	6	8	8	8	8	8	12	12	70

Answer **All** the questions in the space provided.

Scenario:

- A client came in the salon for an appointment.
- It is important to use appropriate communication skills.

Question 1

K-1 (6 marks)

a. List **TWO** different forms of communication, apart from verbal and alternative forms of communication.

Communication 1: _____ (1)

Communication 2: _____ (1)

b. Match the following skills with the correct forms of communication by writing them under the correct heading.

Summarization	Greeting	Lip reading	Electronic devices
---------------	----------	-------------	--------------------

Verbal	Alternative forms of communication

(2)

c. Describe **TWO** reasons why it is important to use appropriate communication skills when dealing with clients and colleagues.

6

Question 2

K-2 (8 marks)

Kim is the receptionist in the salon.

a. List **FOUR** responsibilities a receptionist has in a hair and beauty salon.

- Responsibility 1: _____ (0.5)
- Responsibility 2: _____ (0.5)
- Responsibility 3: _____ (0.5)
- Responsibility 4: _____ (0.5)

b. Outline **TWO** benefits of the receptionist acting professionally when dealing with customers.

- Benefit 1: _____ (1)
- Benefit 2: _____ (1)

c. Describe **TWO** ways through which a receptionist can increase salon sales.

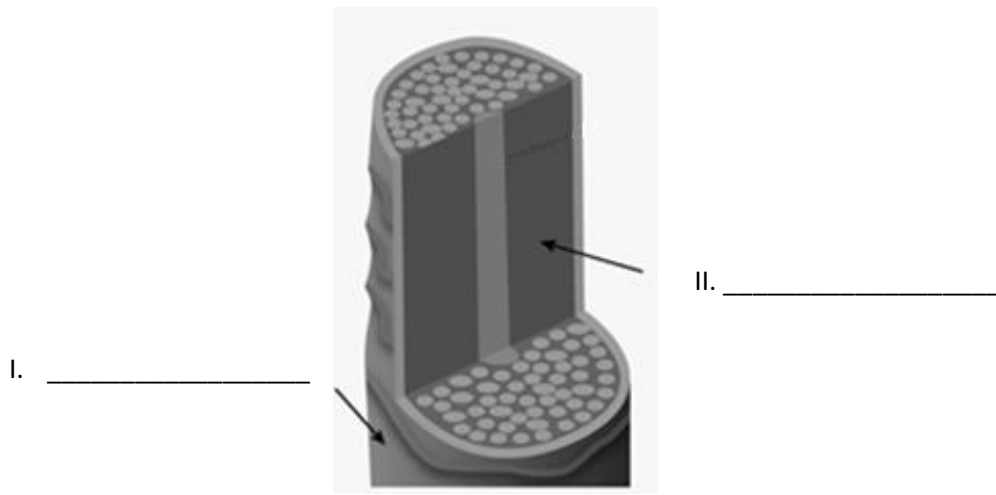
(4)

8

Question 3

K-4 (8 marks)

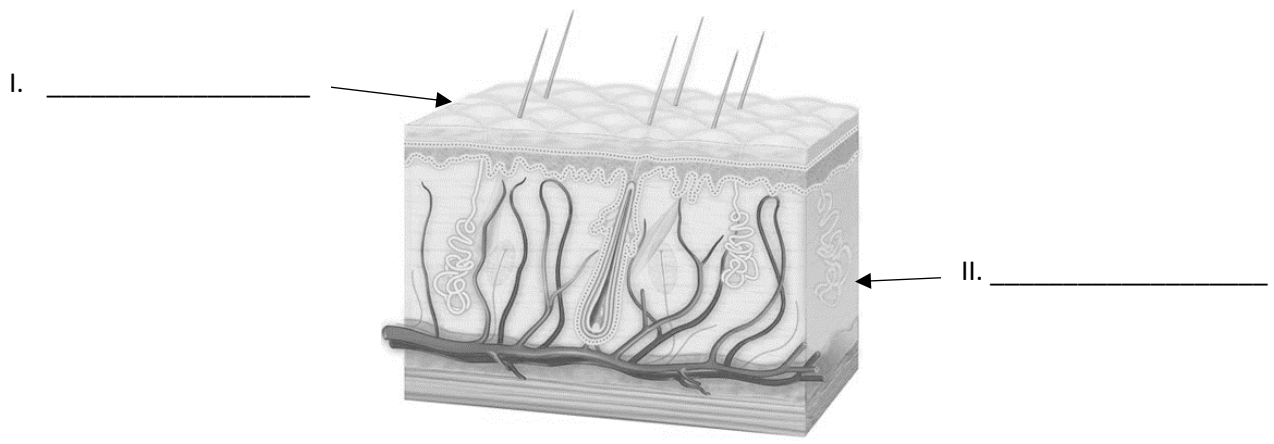
a. i. Label **TWO** sections of the hair structure in diagram below:



Source: <https://www.kindpng.com/>

(1)

ii. Label **TWO** sections of the skin structure in diagram below:







Source: <https://my.clevelandclinic.org/>

(1)

b. Identify the **FOUR** different facial features provided in Table 1. Use face features provided below.

deep set eyes	protruding eyes	hooked nose	wide nose	hooded eyes
	pointed nose	wide set eyes		

Table 1

		Facial Features
i.	 <p>(Source: https://www.nvisioncenters.com/)</p>	<hr/> <p>(0.5)</p>
ii.	 <p>(Source: https://www.nvisioncenters.com/)</p>	<hr/> <p>(0.5)</p>
iii.	 <p>(Source: https://www.pinterest.com/)</p>	<hr/> <p>(0.5)</p>
iv.	 <p>(Source: https://www.pinterest.com/)</p>	<hr/> <p>(0.5)</p>

- c. i. Use your pen to illustrate **TWO** make-up techniques (contour and highlight) to correct the following face shapes.



(Source: <https://www.shutterstock.com/>)

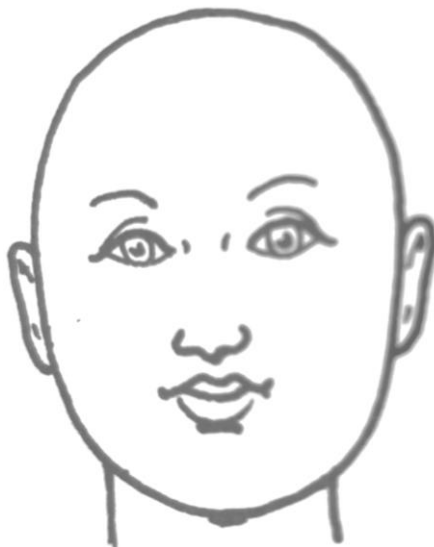


(Source: <https://www.shutterstock.com/>)

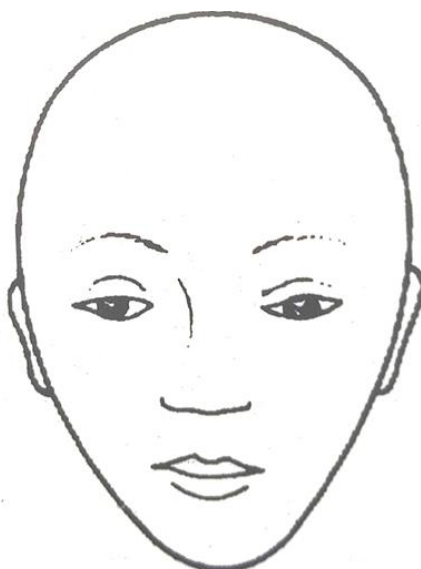
(2)

This question continues on next page.

ii. Use your pen to illustrate **TWO** hairstyles to enhance the following face shapes.



(Source: Basic Hairdressing Level 2)



(Source: Basic Hairdressing Level 2)

Question 5

K-8 (8 marks)

a. List **TWO** different hazards encountered in the salon.

Hazard 1: _____ (1)

Hazard 2: _____ (1)

b. Outline the aim of **TWO** different legislations related to Health and Safety.

Legislation 1: _____
_____ (1)

Legislation 2: _____
_____ (1)

c. Describe **TWO** ways how the hazards and associated risks mentioned in Question 5a can be minimised in the salon.

Hazard 1: _____

_____ (2)

Hazard 2: _____

_____ (2)

8

Please turn the page.

Question 7

C-1 (12 marks)

a. State the **FOUR** different types of data kept in the salon.

Type of data 1: _____ (1)

Type of data 2: _____ (1)

Type of data 3: _____ (1)

Type of data 4: _____ (1)

The Data Protection Act (DPA) states that any personal information stored must be kept confidential.

b. Describe the following **TWO** key aspects of the DPA:

Permission granted by client for storage of data:

_____ (2)

Keeping only relevant information and updating it:

_____ (2)

This question continues on next page.

Blank Page

Blank Page

Blank Page